

A POLICY FOR QUALITY

In **N.C.R. BIOCHEMICAL S.p.A.** we think that a Policy for Quality which is coherent with the company's philosophy should meet the expectations of all interested parties. In particular those **of Customers, Investors and Employees.**

We adopted a system to manage Quality, following UNI EN ISO 9001:2015 regulation, in order to fully satisfy all interested parties. This system regulates every process inside the company, by means of directions on how to manage it.

The main targets that have to be met are:

- Creating an efficient and effective organization by means of simple methods, functional for the activities that have to be done;
- Improving the business processes by technological innovation and IT resources rationalising;
- Guaranteeing to place products on the market that follow specific requests of customers, implicit requirements, those decided by the Organization and cogent ones;
- Increasing the sensitivity, desire to cooperate and the awareness of all the personnel of Quality aspects;
- Promoting the use of a process method and a risk-based thinking;
- Guaranteeing a continual improvement of the Quality managing system;
- Increasing competitiveness on the national and international market.

The company wants to reach these basic goals by reaching specific and temporary ones. These goals are promoted by issuing the document called "*Annual Policy and Goals on quality*" which is annually revised according to re-examinations that are made by the Direction to the Quality System.

Castello d'Argile, 02nd of July 2020

The President

Mr. Marco Antonio Novi

